



# Accessibility statement for Commission-owned websites on the Europa domain

## Accessibility statement

This statement applies to content published on the domain: 'https://ercportal.jrc.ec.europa.eu/ '

It does not apply to other content or websites published on any of its subdomains. These websites and their content will have their own specific accessibility statement.

This website is managed by DG ECHO. It is designed to be used by as many people as possible, including people with disabilities.

You should be able to:

- zoom up to 200% without problems,
- navigate most of the website using just a keyboard,
- navigate part of the website using a modern screen reader and speech recognition software (on your computer or phone).

This website is designed to comply with the [technical standard for websites and mobile apps, EN 301 549, v.3.2.1](#). This closely follows level 'AA' of the [Web Content Accessibility Guidelines \(WCAG\) version 2.1](#).

### Compliance status

This website is partially (score **78.33**) Compliant with [technical standard EN 301 549 v.3.2.1](#) and the [Web Content Accessibility Guidelines \(WCAG\) 2.1 Level AA](#). See '[Non-accessible content](#)' for more details.

The website was last tested on 31/09/2024

### Preparation of this statement

This statement was prepared on 18/11/2024

The statement is based on an automated review by Axe Monitor, which was afterwards verified personally

### Feedback

We welcome your feedback on the accessibility of the 'ERCC Portal' website. Please let us know if you encounter accessibility barriers:

- Phone: +32 229-59667
- E-mail: ECHO-ERCC-PORTAL@ec.europa.eu
- Feedback form: [Write to us](#) (please refrain from providing sensitive information in the form, e.g. any information that would reveal personal financial information, information related to your health, or any other sensitive topic).

We try to respond to feedback within 15 business days from the date of receipt of the enquiry by the responsible Commission department.

### **Compatibility with browsers and assistive technology**

The ‘ERCC Portal’ website is designed to be compatible with the following most used assistive technologies:

- the latest version of Google Chrome and Apple Safari browsers;

### **Technical specifications**

The accessibility of the ‘ERCC Portal’ website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

### **Non-accessible content**

Despite our best efforts to ensure accessibility of the ‘ERCC Portal’ website, we are aware of some limitations, which we are working to fix. Below is a description of known limitations and potential solutions. Please contact us if you encounter an issue not listed below.

1. Some content has not been properly coded for the best experience with a screen reader. We plan to fix the issue in 2025.
2. Some form fields have no title that could be pronounced by a screen reader. We plan to fix the issue in 2025.
3. Some selectors in forms have no title that could be pronounced by a screen reader. We plan to fix the issue in 2025.
4. Some content has not been properly coded for the best experience with a screen reader. We plan to fix the issue in 2025.